

Key Changes

Feature / Process	Before / Current State	New Portal (At Launch)	New Portal (Future)
Vacancy Reporting (Providers)	Report vacancies via provider portal or text.	Report vacancies directly through the provider portal.	Use a dedicated vacancy update link sent via email or QR code.
Vacancy Search (Families)	Cannot search or filter by vacancies.	Can filter to see only providers with at least 1 vacancy and view the date of the last update.	(no change)
Search Filters	Standard filters (birthdate, address, care type, subsidy, hours, etc.).	All previous filters, plus new filters for Specialized Care, ECEAP/HS, Program Values, and Languages.	(no change)
Other Care Types (ECEAP, HS, TK)	Includes all licensed and unlicensed ECEAP, and HS sites, if they opt in to the data sharing agreement to appear in searches.	Includes all licensed and unlicensed ECEAP, and HS sites if they opt in. Families can specifically filter to view sites offering ECEAP or HS.	Includes all licensed and unlicensed ECEAP, and HS sites, if they opt in to the data sharing agreement to appear in searches.
Search Results Options	Email list of favorite providers (highlights only) with resource links.	Download list of favorite providers as a PDF. No resource links can be added to the downloaded document, only shared via email separately.	Email list of favorite providers (highlights only) with resource links.
Profile Updates (Providers)	Multi-page form with 25 required fields. Cannot edit licensing info.	Multi-page profile with no required fields to save. Can update new sections (Photos, Staff Bios). Cannot edit licensing info.	Same as launch, with a completion bar to encourage further updates.

